Sawmill Newsletter - January 2024

# BREAKINGNEWS

2023..."VISION CONCEIVED, MISSION ACHIEVED."

RECORD REVENUE

F&B OVER 2023 IN SALES

91% GUEST SATISFACTION

ON BUDGET (OVER IN INCOME/UNDER IN EXPENSES)

MEMBERSHIPS IS UP OVER LAST YEAR

TOTAL 2,583 NEW MEMBERS TOTAL 3,487 RENEWALS







Sawmill Family,

As we step into the brisk beginnings of a cold January, I am thrilled to welcome back our monthly newsletter, a testament to our shared commitment to communication. While the chilly weather brings its unique set of challenges, especially in lower reservations and day passes, we are committed to scaling back in certain areas in preparation, always ensuring that our standards of excellence remain uncompromised. With that said, lets celebrate our wins of 2023.

**Incredible sales in Food & Beverage:** the Food & Beverage department has surpassed expectations in sales beating last years sales. This achievement is not just a number—it's a testament to our great staff and the experiences we create for our guests every day.

**Unparalleled Guest Satisfaction:** Our dedication to creating exceptional guest experiences is reflected in our impressive 97% guest satisfaction rate. This outstanding accomplishment speaks volumes about the passion our community brings to our guests. It's the residents smile, team members service and expertise that make our guests feel valued and cared for.

**Profitable:** a testament to our strategic planning, fiscal discipline, and innovative approaches such as our Sawmill Travel Insurance. We've not only met our budgetary goals but exceeded them, showcasing our team's ability to maximize efficiency and deliver.

**Membership Growth:** Our community is growing stronger and more vibrant, with memberships up from last year. We've welcomed 2,583 new members into our family and have seen 3,487 cherished members renew. This growth is a clear indication of the trust and value that our members find in our services and offerings.

As we take a moment to celebrate these milestones, let's also look forward to the opportunities and challenges ahead. Let's continue to push boundaries, innovate, and exceed expectations. Our journey so far has been remarkable, but I believe the best is yet to come.

To our entire family, Thank you for your hard work, your passion, and your commitment to excellence. Together, we have achieved incredible things, and together, we will continue to write our success story.





# FACILITIES



## 2023 PROJECTS COMPLETED

Project Description
Guard House Renovation
Cabin 32 Renovation
Cabin 26-29 Plumbing and Electrical Renovation
Replace 160 Feet of Sewer from site 117 to
courtyard

Banana Bathhouse foundation Repairs
Reiky Lake Fountain Rebuild
Cabin 5 Renovation
Cabin 25 upgrade
Cabin 1 upgrade

Ne wash station at campground 2
Remodeled Woody's Patio
New Ice machine and reach in cooler Woody's
Golf Cart Shelter, Facilities
New welcome Center
Well analysis and proposals
Sewage treatment proposal
New Dining Pavilion install
Landscaped Gold Cart ath

Lighted Golf Cart Path
Landscaped Lucy's Entrance
Painted/Repaired Ricky Lake Gazebo
Installed new lighting Ricky Lake Gazebo
Filled in drainage ditch
Repaired road to Back 40
Cleaned up Back 40
Cleaned Back 40 storage shed

Installed flag pole
Removed Christmas Tree
8 RV sites new pads and crushed limestone
Sprinkler upgrade

Replaced burned in Splash fireplace
Installed new sewage ift station on Orange Street
Painted most cabind doors and porches
Re-sided aack side of Facilities building
Installed 2 additional dryers in Facilities
Repaired entrance into Lucy's
Rebuilt "Bridge"

## **MESSAGE FROM LARRY**

Every day when I come to work, I look forward to what we can do as an organization to improve
Sawmill. That has been my single focus since joining the team with Allan

My staff hears this from me in every department meeting. Those improvements may be in better lighting, cleaner cabins, improving our flower gardens, painting building, grading roads, just picking up leaves or trash or anything that can improve the residents and guests experience.

Our days are often interrupted with some type of emergency, but that's life in maintaining a facility like ours. We keep our focus, deal with the emergency and move on toward our goals.

I am excited as I look forward in this new year. In 2023 we completed 37 projects and hundreds of work orders. Thank each of your for submitting your work orders. I appreciate your input on what needs attention.

2024 will be an exciting year as we continue to move toward that same goal of improving Sawmill for everyone. You will hear about and see real progress as we strengthen our infrastructure, improve cabins and much more. We will continue to work with the board and Justin on ways to improve our residents' and guests' experiences. Its all about making a Sawmill better place for everyone.

# FOOD & BEVERAGE July

## AN INCREDIBLE YEAR

Many of you may know me from bartending at splash. Some may not know that I have been The Food and Beverage manager since October of 2022. I have since taken on the position of bar supervisor as well. I want to thank everyone for making this a record-breaking year for us. Our goal was Over one million dollars sold through our bars and guess what we did it. We have our staff to thank for all the hard work and the effort that went into breaking that record, so congratulations to them!!! I am so proud of the work that we all have done.

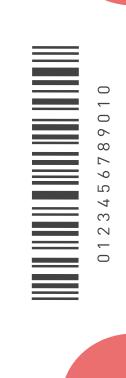
When I took on the position, I changed some venders to bring costs down. We are finding new item to bring in to keep thing fresh and exciting. We have Danielle's country kitchen, Daily specials, and new items that we try and get feedback from. We have some new things that we are going to implement in the future.

I want to personally thank everyone who put their trust and faith in me to do the job. I'm proud to be apart of such a wonderful family and hope that we keep breaking records and build on what we have.

### NEW ITEM OF THE MONTH



ENJOY 1 COMPLIMENTARY
BEVERAGE AT WOODY'S
THURSDAY NIGHT ONLY
1 COUPON PER RESIDENT



# RESERVATIONS



It's been an absolutely incredible year at Lucy's, and we're thrilled to share some of the highlights with you!

We kicked things off by rolling out our brand-new Sawmill Travel Insurance, which has been a huge hit, boosting our revenue by an amazing \$13,423.80.

That's not all – our retail sales have shot up by 44% thanks to our savvy smart ordering. But what really makes us beam with pride is our commitment to you, our guests.

We're constantly exploring fun and innovative ways to ensure you receive top-notch service from the moment you walk through our doors. Here's to making your experience at Lucy's unforgettable, each and every time!



# PRUMUII

## MARDI GRAS

The annual Mardi Gras festivities are swiftly approaching.

Mark your calendar for Feb. 8th! This highly anticipated celebration, a time when the streets of Sawmill come alive with the spirit of New Orleans.

Prepare to indulge in sumptuous seafood boils, a Sawmill tradition that tantalizes the taste buds and embodies the essence of the NOLA.

The air will be filled with the energy of parades, featuring elaborate floats, golf carts and lively music that will make you dance. And let's not forget the production shows, brimming with that unique Nola flair.

Don't miss out on the joy, the community, and the unforgettable memories that Mardi Gras promises every year!

#### **WINTER MUSIC FESTIVAL**



This weekend promises to be an unforgettable one for those yearning for live music. The excitement begins on Friday with the Sawmill Idol auditions, where contestants can compete for an \$250 bar tab. As the evening unfolds, gather around the campfire for an intimate jam session with the talented Jimmy Nash. Saturday brings the much-anticipated finale of Sawmill Idol, followed by a riveting performance from the band Nightbreakers to cap off the night. It's a weekend filled with live music. offering a fresh new idea for all.

#### ANNUAL TURNABOUT CHARITY EVENT



Join us on January 26th for a night of fun, flair, and philanthropy at our annual charity turnabout event! Step into the spotlight and compete for the coveted title of Miss Sawmill Turnabout, showcasing your charisma and creativity. This is more than just a competition; it's an opportunity to make a difference. Every laugh shared and every applause earned contributes to a greater cause, as all money raised during this spirited event goes directly to charity. Embrace the chance to dazzle the audience, earn your bragging rights, and, most importantly, support a noble cause. Together, let's turn this night into a memorable celebration of community, compassion, and change!

DON'T STAY AT HOME COME OUT AND ENJOY

THE FESTIVITIES

## Every week

Potluck • Movie Nights • Bingo •

Award Winning Shows • Karaoke •

Dj Pool Party Nightclub Cigar Social

Leather Social • Billiards Tournament

Restaurant open 7 days a week

Heated and Chilled Pool • Card Games

# WHAT YOU MISSED



1. ONE WORD TO DESCRIBE PHYLLIS WILLIAMS

Kind

2.WHAT'S YOUR FAVORITE WAY TO SPEND A WEEKEND?

Spending time with Friends

3.WHERE IS YOUR FAVORITE PLACE TO BE?

Surrounded by Love

4.WHAT IS THE BEST PIECE OF ADVISE YOU HAVE EVER RECEIVED?

Treat others as you would like to be treated

5.WHAT IS ONE THING ON YOUR BUCKET LIST?

To Travel & Understand Different Cultures

6. WHAT IS SOMETHING THAT YOU CAN'T DO BUT WISH YOU COULD?

Play Jeopardy, lol

7. WHAT IS THE FIRST THING YOU DO WHEN YOU WAKE UP?

Kiss my wife & tell her I Love her.



8. WHAT IS YOUR FAVORITE SM MEMORY?

Getting married in 2008

9. IF YOU COULD HAVE ONE SUPERPOWER WHAT WOULD IT BE?

Telepathy

10. WHAT IS YOUR GUILTY PLEASURE TV SHOW

Yellowstone

Who should we interview next?

Justin@thesawmillresort.com

# EMPLOYEE SPOTLIGHT



# Hello, I'm Tommy

I am an Aquarius who

Started working at Sawmill

1/25/23 in Facilities (Happy

Anniversary).

Tommy Loves Pasta & Long Walks on the Beach.

# THINGS TO KNOW

# Guest Pass Rates

Effective Feb 1st. Resident quest passes will be equivalent to that day's day pass.

# lucy's 24 hours

We are currently exploring Lucy's General Store being open 24hours a day to better serve our community.

# Save the Date

Valentines Dinner FEB. 14TH

DETAILS SOON





A few of our favorite Things to do outside of the Resort

## AROUND TOWN

Dade City/Brooksville is a vibrant and enchanting community with tons of things to see and do.

#### 1. ANTIQUE SHOPPING

Looking for a unique and timeless shopping experience? Look no further than antique shopping! Embark on a journey through time as you explore the fascinating world of beautiful and rare treasures from the past. Visit The Antique Shops located Meridian Ave Downtown Dade City. 8mi from Sawmill



#### 2. ZIPLINING

Imagine the rush of adrenaline as you step off the platform and zip through the air, feeling the wind in your hair and the excitement building with each passing second. The feeling of weightlessness combined with the stunning views below will leave you breathless and wanting more. Tree Hoppers 27839 St Joe Rd Dade City 12mi





#### 3. SOUTHERN SOUL FOOD

From crispy fried chicken with golden, perfectly seasoned skin to melt-in-your-mouth slowcooked collard greens, our menu is filled with classic soul food favorites that will leave you craving for more. Every dish is made with love and attention to Stephs Southern Soul Food Kitchen detail, ensuring that you get the

14519 5th st Dade City 7.3mi true taste of Southern comfort.

#### 4. CANOE THE **WITHLACOOCHIE**

As you navigate through the crystal-clear waters, you'll be surrounded by lush greenery and diverse wildlife. The Withlacoochie River is home to a variety of bird species, turtles, and even the occasional river otter.

Withlacoochie Canoe Rental (352) 583-4778 3.5mi



What's a city without a Super Walmart! The Nearest Walmart is only 9mi away in Dade City. Open 6am-11pm

Need Assistance? Call us 352-583-0664

## Things to do at Sawmill

Pool Time is the Best Time

Jan 18	WINTER MUSIC FEST
Jan 25	MISS SAWMILL
Feb 1	CHICKS IN THE STICKS*
Feb 8	MARDI GRAS*
Feb 15	COUNTRY COWBOY
Feb 22	BEAR CAMP #1*
Feb 29	BEAR CAMP #2*
Mar 7	SPRING BREAK*
Mar 14	BALLS & CLAWS - PUPPY *
Mar 21	FETISH FANTASY
Mar 28	EASTER WEEKEND
Apr 4	HEROES WEEKEND
Apr 11	GAY ADULT PROM
Apr 18	EDM FESTIVAL
Apr 25	SAWMILL ANNIVERSARY *
May 2	CINCO DE MAYO
May 9	80'S FLASHBACK
May 16	BEAR WEEKEND*



#### America's Most Awarded LGBTQ+ Camping Resort & Residential Community

We are absolutely delighted to have you as our valued guest! Your satisfaction is our top priority, and we want to ensure that your stay with us is nothing short of exceptional.

To make your experience even more fulfilling, we wanted to share some helpful tips that will maximize your enjoyment during your time here:



#### Sawmill is Cashless

We only accept debit or credit cards. However, our Entertainers and Bar Staff gladly accept cash tips.



#### **Need Assistance?**

We are here 24/7 to assist with any questions you may have.
Text (352) 221-9232



#### Breakfast, Lunch, and Dinner

We have an amazing award winning restaurant that opens daily at 9am for all of your dining needs. Coffee is available 24 hrs a day at the Guardhouse. Online Ordering available. Scan the QR code



#### **SCAN ME**







Sawmill has open wifi throughout the park. For highspeed internet please visit Splash or the Woody's Courtyard.



#### Spa Services

Spa Services are available Friday -- Sunday. Click the QR code to book.





#### **Hours of Operation**

Splash! Cafe: Sun-Thur 9a-9p / Fri -Sat 9a-1a Woody's Nightclub: Thurs & Sun. 7p-1a / Fri & Sat 6p-2a

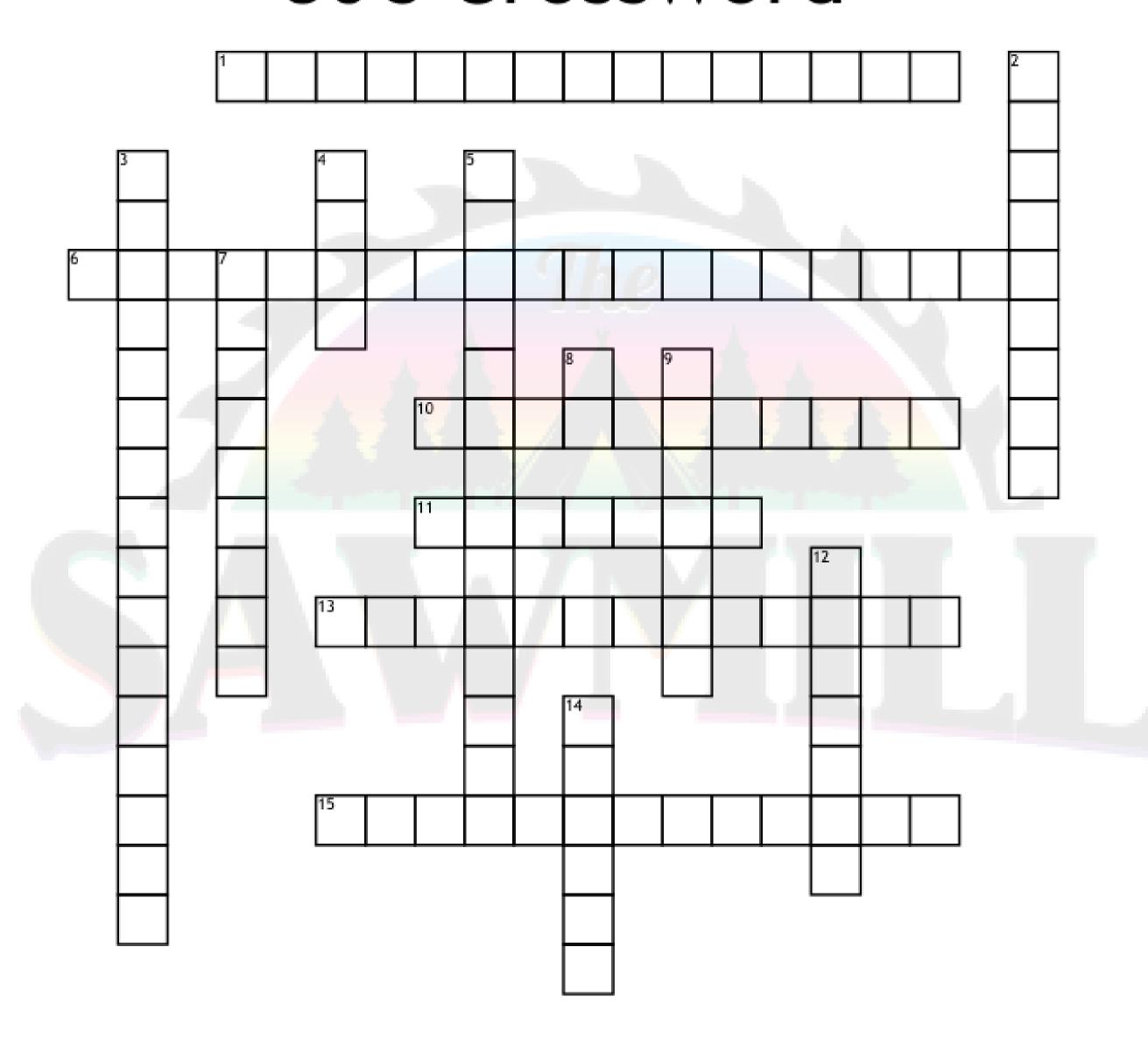
Cigar Bar: Friday & Saturday 7p-1a

Lucy's Store:24 hours





## 80's Crossword



#### Across

- 1. Movie series where they went back in time then forward in time then further back in time.
- Movie about 3 friends and their day off.
- **10.** Spooky movie (don't say his name three times)
- 11. Best painter who never made mistakes but only happy little accidents

- 13. Disney movie about "Under the Sea"
- **15.** Star of The Breakfast Club and Pretty in Pink.

#### Down

- 2. English Band known for Dark Side of the Moon...
- 3. A teenage angst movie about detention, "Smoke up Johnny"
- 4. Another one bites the

- **5.** Highly popular game, "You died of Dysentary"
- **7.** 3x3x3 multi-colored puzzle.
- 8. Spielberg's heartwarming movie about an alien.
- 9. I wish that had girl
- 12. Before iPods and other devices this was used for mobile music.
- 14. Scientifically the best song known to man (by ToTo)

# \$100 BAR TAB TO THE FIRST RESIDENT TO RETURN THIS TO LUCY'S